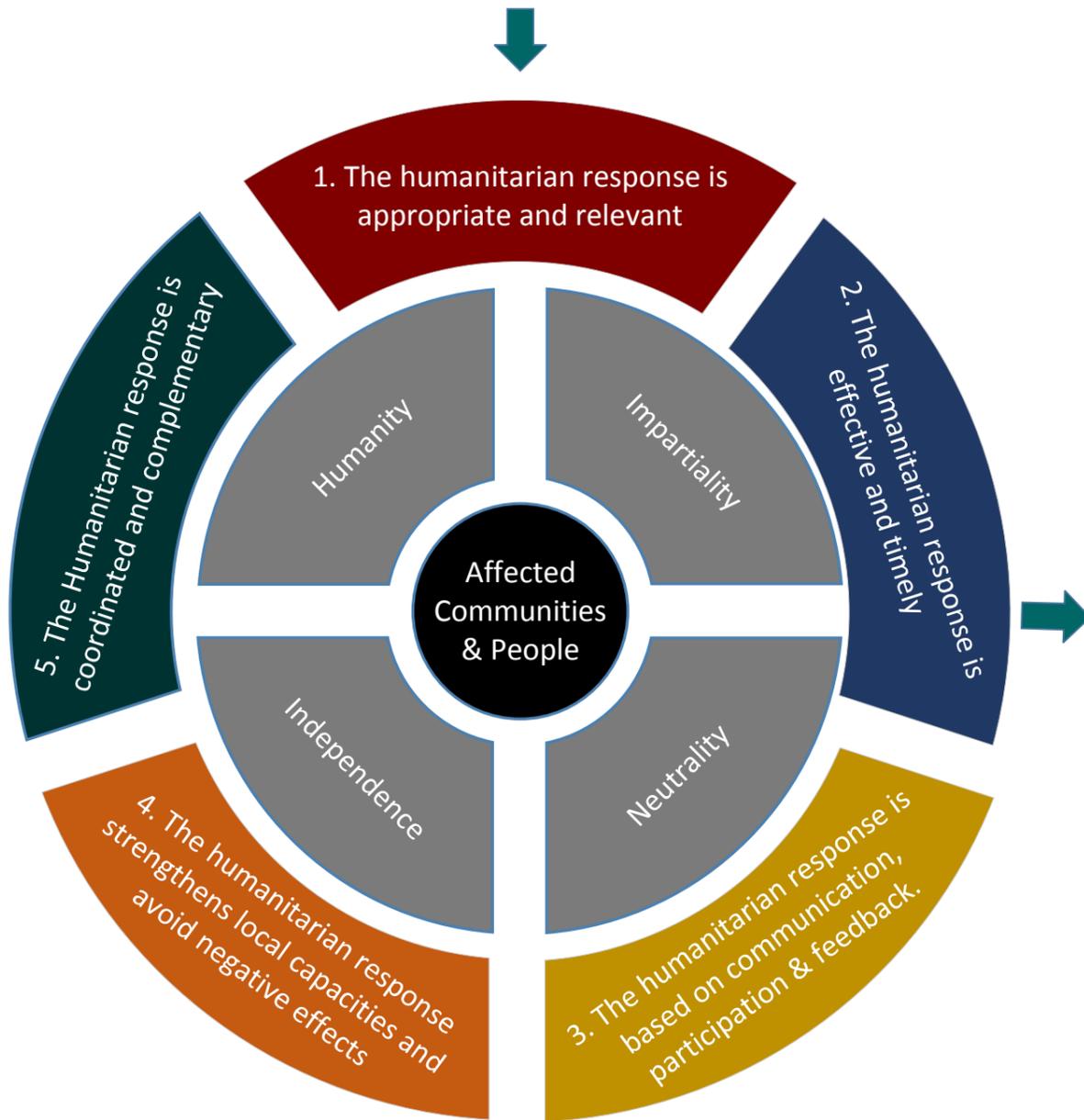


The Accountability Framework in Humanitarian WASH



A. Focus on **results**: set up the **minimum requirements*** to deliver a response that meets the needs and priorities of affected communities



Governance

1. Coordination architecture and mechanisms are set up to coordinate the humanitarian response.

Preparedness

2. Hazard identification, risk assessment and risk monitoring are undertaken.

3. Contingency plans exist for high-risk or recurring disasters.

4. Baseline information prior to the crisis exists and is used as a reference point. This includes water and sanitation coverages at community, schools and health facility levels, information on hygiene behaviour and essential health and nutrition data.

Assessment and Planning Phases

5. There is a mechanism or protocol in place to collect assessment data from partners.

6. A WASH response plan addressing priority needs, with key strategic objectives, indicators of achievement, and funding requirements has been jointly agreed by partners.

7. WASH technical standards, indicators and guidelines have been developed for the WASH response plan and jointly agreed by partners. They are based on national standards where applicable.

8. A strategic operational framework to achieve the objectives of the WASH response plan, indicating ways of working is agreed among partners.

Implementation and Monitoring Phases

9. Coverage of the WASH response delivered by partners (who is doing what, where, when and for whom) is regularly monitored, shared and analysed.

10. Mechanisms are in place to monitor the quality of WASH services delivered to the affected population against established standards (relevance, quantity, quality, continuity of WASH services).

11. Analysis highlighting geographic or programmatic gaps is regularly updated.

Resource Mobilization

12. Funding status of the WASH response against funding needs is monitored with the aim to strategically mobilize resources.

*based on the Global WASH Cluster Minimum Requirements for Coordination

B. Focus on **protection principles**: the **rights** of affected communities and people are respected: **the 5 minimum commitments**



1. Assessment: girls, boys, women, and men, including older people and those with disabilities, are separately consulted to ensure that WASH programs are designed to provide equitable access and reduce incidences of violence.

2. Design: girls, boys, women, and men, including older people and those with disabilities have access to appropriate and safe WASH services.

3. Implementation: girls, boys, women, and men, including older people and those with disabilities have safe access to feedback & complaint mechanisms so that corrective actions can address their specific protection and assistance needs.

4. Response Monitoring: safe and equitable access, and use of WASH services are monitored.

5. Across the response: priority to girls (particularly adolescents) and women's participation have been given in the consultation process and feedback mechanisms.

C. Focus on **strengthening national and local capacities**: the capacity of national and local stakeholders are reinforced based on mutual trust and respect with international partners



1. Wherever possible, the WASH response is led by the line Ministry of the State at national level and local authorities at sub-national levels.

2. There is a strategy to reinforce the capacity and the leadership of the national and sub-national authorities.

D. Focus on the **rights of affected communities and people**



1. Communities have access to information and participation in decisions that affect them.

2. A consultation process and feedback mechanism is set up to measure the degree of satisfaction of the affected people.



Operationalize the Accountability Framework: the **quality assurance system fitting the context**

Ensure that prerequisite elements are established

Monitor

A field-based exercise

Report

Take corrective actions

Mutual accountability of partners

- Coordination architecture and mechanisms
- Baseline information
- Response Plan with a phased approach
- Strategic Operational Framework
- Standards and indicators
- Mainstreaming of protection principles
- Information management system

- Monitor geographical coverage of the WASH response (5W) in all relevant WASH sub-domain areas
- Monitor the quality of WASH services delivered to the affected population against established standards (relevance, quantity, quality, continuity of WASH services)
- Track the response level against the response plan objectives
- Track funding status against funding needs

- Analyse gaps
- Meeting of partners on regular basis
- Agree on corrective actions